

Blush Pause MASSAGE & SPA

Product Sales FAQs + Small Print

Let us answer some of your questions regarding your Blush Pause product sales.

PRODUCT SALES TERMS AND CONDITIONS

This website is owned and operated by Blush Pause (ABN 68 323 703 794). Access to and use of this website and the products and services available through this website (collectively, the "Services") are subject to the following terms, conditions and notices (the "Terms of Service"). By using the Services, you are agreeing to all of the Terms of Service, which may be updated, suspended or terminated by Blush Pause without notice in Blush Pause's absolute and unfettered discretion. You should check this page regularly to take notice of any changes we may have made to the Terms of Service.

ORDERS AND PAYMENTS

Our online payment system is managed by Square which complies with the Payment Card Industry Data Security Standard (PCI DSS). Our Square Point of Sale does not retain payment card data on the mobile device or within the application. Read more about Square at <https://squareup.com/au/en>. At present we use Sendle for postage and two Local Delivery Options for South Australia as follows:

We offer a free Local Delivery Option to deliver within 10km of the Adelaide CBD. We also offer a \$10 flat fee Local Delivery Option to deliver within 10-20km of Adelaide CBD.

RETURNS

We will refund, credit or exchange products in original sale condition on presentation of the Blush Pause Tax Invoice/Receipt. Please contact us within 14 days of receipt of your order, to advise of faulty, incorrect or omitted items and to arrange a replacement or refund prior to posting your return. Delivery and packaging charges are not refundable for change of mind refund. Additional delivery charges will apply for exchanges. Please send your return, including a copy of your receipt and a note with your instructions to Blush Pause. Please contact us prior to returning goods to Blush Pause as no goods shall be refunded without prior agreement between the recipient and/or customer and us.

CHANGING YOUR ORDER

We will do our best to accommodate you should you wish to make a change to your Blush Pause shopping cart order including substitution or addition of products, changing the delivery address or cancelling your order. This is possible only if the order has not been dispatched from Blush Pause. Please contact us to make any changes. Please note that these changes may not be reflected in future email correspondence regarding your order.

PRICING

Prices are subject to change without notice. All prices are in AUD and include relevant taxes. All prices do not include delivery costs. Sale items are only available at the lower price whilst stocks last and during the designated sale period. We take all reasonable care to ensure that all details and prices of products on the Blush Pause website are correct at the time of online publication. However, we reserve the right to correct any publishing errors on the website and cancel orders made at the incorrect price.

PRODUCT AVAILABILITY

Once we have received your order, you will receive a confirmation email confirming receipt of your order. This is not a guarantee of availability. Unforeseen supply issues or unexpected demand may occasionally result in stock being unavailable. You may cancel or edit your order. Please contact us to make any changes.